

APPENDIX 1: DRAFT FIVE-YEAR BUSINESS PLAN (WEST HAM PARK)

ACTIVITY	ACTIVITY DESCRIPTION	WEST HAM PARK MANAGEMENT PLAN THEME	ANTICIPATED YEARS WORKSTREAM OCCURS					FUNDING SOURCE	CITY CORPORATION CORP PLAN OUTCOMES						NATURAL ENVT STRATEGIES			
			2025-26	2026-27	2027-28	2028-29	2029-30		1. Diverse Engaged Communities	2. Dynamic Economic Growth	3. Leading Sustainable Environment	4. Vibrant Thriving Destination	5. Providing Excellent Services	6. Flourishing Public Spaces	1. Nature Conservation and Resilience	2. Community Engagement	3. Access and Recreation	4. Culture, Heritage, and Learning
Toilet block	Refurbishment of the toilet block in the park	1. Caring: We care for the Park to ensure it continues to fulfil its many functions for the benefit of the community, heritage and the environment, now and for future generations.						Cyclical Works Programme (City Surveyor's Dept)	X			X	X	X			X	
Climate resilience	Work as part of the Climate Adaption Action Plan/Carbon Removals Project to adapt management practice and planting where appropriate to contribute to climate resilience and carbon sequestration.	1. Caring: We care for the Park to ensure it continues to fulfil its many functions for the benefit of the community, heritage and the environment, now and for future generations.						Climate Action Strategy			X		X		X			
Tree succession plan	Develop a tree succession plan to maintain the historic fabric of the Park (avenues), adapt to climate change, and safeguard the Park's distinctive tree and woodland cover in the longer term and their contribution to nature conservation and climate mitigation. Consider species selection plan to balance replanting of Park's historic tree species with choice of species likely to be more resilient to climate change.	1. Caring: We care for the Park to ensure it continues to fulfil its many functions for the benefit of the community, heritage and the environment, now and for future generations.						Local Risk (West Ham Park Charity)			X		X		X		X	X
Revisit Conservation Management Plan	Re-visit Conservation Management Plan strategy and actions, and identify opportunities to implement remaining actions, in alignment with any feedback from Green Flag 2025	1. Caring: We care for the Park to ensure it continues to fulfil its many functions for the benefit of the community, heritage and the environment, now and for future generations.						Local Risk (West Ham Park Charity)			X	X		X	X	X	X	X
Signage and interpretation	Continue to review, and where appropriate update or enhance, signage and interpretation in the Park.	1. Caring: We care for the Park to ensure it continues to fulfil its many functions for the benefit of the community, heritage and the environment, now and for future generations.						Local Risk (West Ham Park Charity)	X			X	X	X	X	X	X	X

Playground	Complete the installation of tiger mulch in the playground for safety	1. Caring: We care for the Park to ensure it continues to fulfil its many functions for the benefit of the community, heritage and the environment, now and for future generations.					Local Risk (West Ham Park Charity)	X			X	X	X		X	X	
Metropolitan Police relationship	Continue to develop the relationship with the Metropolitan Police / Safer Neighbourhood Team	1. Caring: We care for the Park to ensure it continues to fulfil its many functions for the benefit of the community, heritage and the environment, now and for future generations.					Local Risk (West Ham Park Charity)	X			X	X			X	X	
Planning consultant	Reinitiate relationship with planning consultant at NLOS to monitor potential impacts surrounding the Park.	1. Caring: We care for the Park to ensure it continues to fulfil its many functions for the benefit of the community, heritage and the environment, now and for future generations.					Local Risk (West Ham Park Charity)			X		X		X	X	X	X
Review of Policies, Procedures, and Safe Systems of Work	Continue the review and update of these documents to guide the safe and efficient running of the Park	1. Caring: We care for the Park to ensure it continues to fulfil its many functions for the benefit of the community, heritage and the environment, now and for future generations.					Local Risk (West Ham Park Charity)	X		X	X	X	X	X	X	X	X
Review of licences and agreements	Review existing licences, agreements and uses of the Park to ensure that all necessary agreements are modern, appropriate, and in place	1. Caring: We care for the Park to ensure it continues to fulfil its many functions for the benefit of the community, heritage and the environment, now and for future generations.					Local Risk (West Ham Park Charity)	X		X	X	X	X	X	X	X	X

Training programme	Continue to identify legacy training needs, secure training opportunities, and ensure staff attend trainings to ensure workforce remains fully trained and prepared. Continue as BAU once initial effort is completed.	1. Caring: We care for the Park to ensure it continues to fulfil its many functions for the benefit of the community, heritage and the environment, now and for future generations.					Local Risk (West Ham Park Charity)	X		X	X	X	X	X	X	X	X
Review of cycling	Review of cycling, scooters, and deliveries in the Park	1. Caring: We care for the Park to ensure it continues to fulfil its many functions for the benefit of the community, heritage and the environment, now and for future generations.					Local Risk (West Ham Park Charity)			X	X	X		X	X	X	
Green Heritage Award	Apply for Green Heritage Award in 2025	2. Excellence: We maintain high environmental, conservation, heritage and horticultural standards.					Local Risk (West Ham Park Charity)	X			X	X			X	X	X

Tree health	Continue to develop measures for the monitoring and management of tree pests and diseases such as Massaria, ash dieback, and oak processionary moth.	2. Excellence: We maintain high environmental, conservation, heritage and horticultural standards.					Local Risk (West Ham Park Charity)			X		X		X		X	
SINC status	Work with London Wildlife Trust, Newham, and Friends of West Ham Park to raise the status of the Park as a Site of Interest for Nature Conservation from Local to Borough	2. Excellence: We maintain high environmental, conservation, heritage and horticultural standards.					Local Risk (West Ham Park Charity)			X	X			X	X	X	X
Wildflower meadows	Explore the planting of additional wildflower meadows	2. Excellence: We maintain high environmental, conservation, heritage and horticultural standards.					Local Risk (West Ham Park Charity)			X	X			X		X	
Copses	Explore planting of new copses in the Park	2. Excellence: We maintain high environmental, conservation, heritage and horticultural standards.					Local Risk (West Ham Park Charity)			X	X			X		X	
Waste and recycling review	Review waste and recycling operations in the Park	2. Excellence: We maintain high environmental, conservation, heritage and horticultural standards.					Local Risk (West Ham Park Charity)			X	X	X				X	
Hedgerows	Plant additional hedgerows via the Climate Action Strategy	2. Excellence: We maintain high environmental, conservation, heritage and horticultural standards.					Climate Action Strategy			X	X			X		X	
Staff training	Continue to identify legacy training needs, secure training opportunities, and ensure staff attend trainings to ensure workforce remains fully trained and prepared. Continue as BAU once initial effort is completed.	3. Inclusion: We ensure that the Park and its facilities are inclusive, so that all can enjoy the benefits of enhanced physical and mental well-being.					Local Risk (West Ham Park Charity)	X		X	X	X	X	X	X	X	X
Communications Working Group	Continue to develop the internal Communications Working Group at NLOS to understand from officers what behaviours must be addressed and develop communications strategies collectively to promote change.	3. Inclusion: We ensure that the Park and its facilities are inclusive, so that all can enjoy the benefits of enhanced physical and mental well-being.					Local Risk (West Ham Park Charity)	X		X	X	X		X	X	X	X
Padel	Explore the installation of a padel court(s) in the Park	3. Inclusion: We ensure that the Park and its facilities are inclusive, so that all can enjoy the benefits of enhanced physical and mental well-being.					TBC (currently unfunded)	X			X	X	X		X	X	
Tarmac area	Explore the transition of the tarmac area in the park into a beneficial use	3. Inclusion: We ensure that the Park and its facilities are inclusive, so that all can enjoy the benefits of enhanced physical and mental well-being.					TBC (currently unfunded)				X	X	X		X	X	
Tennis review	Complete review of tennis court use at West Ham Park with LTA	3. Inclusion: We ensure that the Park and its facilities are inclusive, so that all can enjoy the benefits of enhanced physical and mental well-being.					Local Risk (West Ham Park Charity)	X		X	X	X		X	X	X	X

Review of site accessibility	Perform an audit of access challenges in West Ham Park to sustain and enhance access for a diverse range of users to enjoy peaceful and tranquil experiences in the park, connect with nature, heritage and place, ensuring barriers to participation are identified and minimised, and ensure facilities and activities are welcoming, accessible to all, affordable and promote inclusion.	3. Inclusion: We ensure that the Park and its facilities are inclusive, so that all can enjoy the benefits of enhanced physical and mental well-being.						Local Risk (West Ham Park Charity)	X			X	X	X	X	X	X	X
Refreshments	Identify a suitable location for a food and beverage offer for implementation	4. Community: We engage visitors and the local community in understanding and caring for the Park.						Local Risk (West Ham Park Charity)	X			X	X			X	X	
Community Engagement Toolkit	Develop a 'Community Engagement Toolkit' to guide engagement efforts in the park on a number of areas and ensure an approach that is inclusive, welcoming, and as per best practice.	4. Community: We engage visitors and the local community in understanding and caring for the Park.						Local Risk (West Ham Park Charity)	X		X	X	X	X	X	X	X	X
Volunteering	Widen volunteer engagement in all aspects of Park management, including practical maintenance, surveys such as wildlife monitoring, and biodiversity, and increase opportunities to engage in informal activities such as health walks, guided walks and tasks in the community garden and around the Park.	4. Community: We engage visitors and the local community in understanding and caring for the Park.						Local Risk (West Ham Park Charity)	X		X	X	X		X	X	X	X
Active recreation	Look at opportunities to further develop the Outdoor Gym which is heavily used.	4. Community: We engage visitors and the local community in understanding and caring for the Park.						Local Risk (West Ham Park Charity)	X			X	X	X		X	X	
200m of hedge planted	Plant 200m of new hedge in the park with the Friends of West Ham Park	4. Community: We engage visitors and the local community in understanding and caring for the Park.						External			X				X		X	
Events	Initiate a programme of events on the bandstand in partnership with local community partners	4. Community: We engage visitors and the local community in understanding and caring for the Park.						Local Risk (West Ham Park Charity)	X			X	X			X	X	
Webpage audit	Complete the audit of the West Ham Park webpages on the City Corporation website, identifying information errors, information gaps, and opportunities for better communication and provision of info.	4. Community: We engage visitors and the local community in understanding and caring for the Park.						Local Risk (West Ham Park Charity)	X		X	X	X	X	X	X	X	X
Weddings	Review possibility of hosting of weddings in the park, secure needed permits/licence	4. Community: We engage visitors and the local community in understanding and caring for the Park.						Local Risk (West Ham Park Charity)	X			X	X			X	X	
Memorial bench programme	Review the existing memorial bench programme, including inventory of assets, update of existing information/date, review of bench placement locations, and draft Committee report on proposed future of the programme.	4. Community: We engage visitors and the local community in understanding and caring for the Park.						Local Risk (West Ham Park Charity)				X	X	X		X	X	
Events prospectus	Complete a marketing document to highlight potential event sites on the Park for community and commercial use	4. Community: We engage visitors and the local community in understanding and caring for the Park.						Local Risk (West Ham Park Charity)	X			X	X			X	X	

Park Fest 2025	Work with the Friends of West Ham Park to host a small, community-centric celebration of the Park's 151th anniversary	4. Community: We engage visitors and the local community in understanding and caring for the Park.						Local risk + External	X			X	X			X	X	
Natural Environment Learning Team Agreement	Complete an agreement with the Natural Environment Learning Team to support their provision of continued learning activities on the Heath to continue to develop and expand our Learning, Heritage and Volunteer programmes, and ensure our learning and volunteering programmes continue to promote outreach across communities with opportunities for engagement for all.	4. Community: We engage visitors and the local community in understanding and caring for the Park.						Local Risk (West Ham Park Charity)	X		X	X	X		X	X		X

The following workstreams are primarily delivered by partners but comprise a considerable amount of work and coordination by West Ham Park and NLOS staff.

<i>Annual Work Plan (Business as Usual)</i>	The Annual Work Plan is not a part of this Five-year Business Plan. It is, however, the bulk of work undertaken by officer and is included as a reference workstream for the purposes of articulating resource allocation to 'Business as Usual' tasks.	All						Local Risk (Hampstead Heath Charity)	X		X	X	X	X	X	X	X	X
<i>Cyclical Works Programme (City Surveyor's Dept)</i>	Numerous workstreams. Workstreams are delivered by CSD/external contractors, but NLOS Officers spend considerable resource reporting, liaising, monitoring, and coordinating access. Officers are liaising with City Surveyor's Department on a programme/project dashboard.	All						Cyclical Works Programme (City Surveyor's Dept)	X		X	X	X	X	X	X	X	X
<i>Reactive Building Repairs & Maintenance Programme (City Surveyor's Dept)</i>	Numerous workstreams. Work occurs as scheduled / planned preventive maintenance arises, and as reactive repairs and maintenance needs arise. Workstreams are delivered by CSD/external contractors, but NLOS Officers spend considerable resource reporting, liaising, monitoring, and coordinating access.	All						Reactive Bldg Repairs & Maint Programme (City Surveyor's Dept)	X		X	X	X	X	X	X	X	X